

OFFICIAL NOTICE

MESSAGE LINK SERVICES

Offenders in the PADOc will soon have the ability to exchange electronic messages with their friends and family. Once this service is deployed, offenders will have the ability to exchange electronic messages through their personal tablets or any of the GTL offender kiosks located throughout the facility. Prior to an offender starting or responding to an electronic message, they would need to purchase the necessary LinkUnit credits through the commissary ordering process and have their friends and family add them to their approved list. Friends and family will need to pre-register through the approved online portal - ConnectNetwork.com - in order to create and receive messages.

To get started using this new messaging service, friends and family members should go to www.connectnetwork.com. Once there, new users should sign up for an account and add the facility and the offender they want to communicate with.

Once the account is updated with both the facility and an eligible offender recipient, registered account holders will be able to purchase credits using a credit or debit card (Visa, MasterCard and Discover accepted) and begin sending e-messages.

For step-by-step account setup instructions, friend and family should visit www.gtl.net/padoc for additional details.

MESSAGE LINK: www.connectnetwork.com

- Friends and Family can create an account and send e-messages
- Accepts MasterCard®, Visa®, or Discover® credit or debit cards
- Available 24 hours a day, 7 days a week

Electronic Message Pricing

Friend and Family Cost

4 messages - \$1.00

20 messages - \$5.00

40 messages - \$10.00

Offender Costs

1 message - 25 LinkUnits

GTL Tablet and Music Available

The Pennsylvania Department of Corrections (PA DOC) has partnered with GTL to introduce downloadable music services through their secure inmate tablet. Starting in May 2015, these inmate tablets may be pre-ordered through the current inmate commissary ordering process.

PCI Item # 94930, TABLET, 7" and PCI Item # 94936, MEDIA-LINKUNITS, sold in \$5.00 increments, is now available on orders processed via the bubble sheet scan on ~~September 3, 2015~~ ^{MAY 8}. The quantity limits are listed below.

* Denotes Taxable Item

Item #	Description	Quantity Limit	Price
	Category: MEDIA		
	Subcategory: TABLET Quantity: 1		
94930	TABLET, 7"	1**	147.00*
	Subcategory: MEDIA		
94936	MEDIA-LINKUNITS (500 LinkUnits)	10	5.00

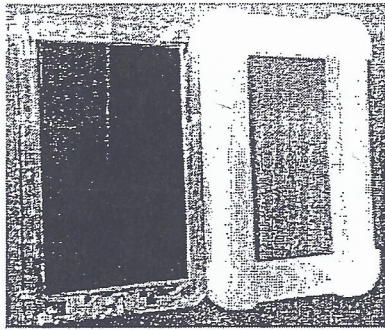
Inmates will receive their Tablet approximately two (2) weeks after submitting their order through the Institution Property Room.

Upon receipt of the device, you can begin browsing the catalog of over 20 million songs (as approved by PA DOC) and set up your desired playlists in a music "Wish List." To purchase any desired songs, you will need to buy LinkUnits through the current commissary ordering process. One LinkUnit is \$.01. Each \$5.00 purchase will create 500 LinkUnits on your GTL DebitLink account. These LinkUnits will then be automatically deposited into your DebitLink account as soon as the commissary order has been processed. The cost per song is \$1.80 plus tax, 180 LinkUnits plus tax. \$1.91

When you're ready to add the newly created wish list to the device, and the appropriate number of LinkUnits are available in your DebitLink account, the device will need to be synced with the in-pod kiosk to begin the transfer. The system will deduct the required number of LinkUnits from your account for your requested order.

To start the sync process, simply plug the tablet into one of the available sync stations/in-pod kiosks located within the housing unit. The tablet will provide you with a song transfer status update and prompt you when the download is complete.

GTL Tablet and Music Available (continued)



The Tablet, Cord and Tablet Protector has a limited one (1) year warranty included from GTL and is attached.

The Battery has a limited ninety (90) day warranty.

Offenders that have purchased a GTL media tablet and are permanently transferred to a facility that does not have an operational kiosk shall be permitted to retain the tablet in accordance with ***DC-ADM 815 Personal Property, Basic State Issue and Commissary*** and ***6.3.1, Facility Security Procedures Manual, Section 20 - Inmate Property***.

The mortality time of 30 days, initially installed on the device, will be extended for all offenders to 365 days. Offenders will be able to use their tablets at the new facility but will not be able to sync and download any additional music until the kiosk is implemented at the transferred location. The morality time will be reset to 30 days after all sites have working Kiosks.

Tablets are **non-refundable** and can only be returned for a new tablet if the device is defective.